



## Insurance Information

Growing Connections Therapy is currently an out-of-network provider with all insurance companies, however that *does not mean your insurance will not cover some or all services*. Depending on your current plan and company, **your insurance may still be billed for reimbursement**. It is important to check with your insurance company *beforehand* to determine what steps you need to take for reimbursement of services. Per parental request, all paperwork with appropriate coding for services rendered will be provided once a month. Progress reports, summaries and medical necessity statements may be provided upon request. Please note payment is due the day before services are rendered.

### **Here are some steps to take when calling your insurance company before starting therapy:**

1. Call the Member Services number on the back of your insurance card and ask the person on the phone what the coverage for speech therapy is with an out-of-network provider.

2. Provide your child's name, date of birth and insurance member ID/group policy number. Here is the information that you will need:

- Provider: **Neda Barooni M.S., CCC-SLP**
- Company: **Growing Connections Therapy LLC**
- Florida State License: **SA19432**
- ASHA Certification Number: **14310478**
- NPI Number: **1841718467**

3. During our initial phone call, I will provide you with a list of codes you can reference for reimbursement depending on the information you provide me about your child. These are ICD codes that your insurance company will need to process claims.

4. Don't hesitate to ask your insurance company questions while on the phone such as: "Do I need pre-authorization for speech therapy? What forms do I need to submit when filing a claim? When do I need to file a claim by? What information do you need from the speech therapist? What happens if you deny my claim?"

5. Please ask your insurance company if they require copies of SOAP (progress) notes for reimbursement purposes.

6. Please remember that it is your responsibility to keep/file all evaluations, progress reports, and billing documents for insurance purposes.